

Ty Popty – www.snowdoniacottage.info

Terms and Conditions

Should you wish to book the cottage, please refer to the availability page on the website. This gives an indication of the current booking position, but is not a guarantee of availability.

If the cottage is shown as un-booked, please contact us to make a provisional reservation. We will then contact you to complete the booking procedure.

All bookings are subject to our **terms and conditions** which are shown below.

Reservation

A provisional reservation will be held for 7 days. If we have not received your completed and signed booking form with the appropriate deposit within 7 days, we regret that your reservation will lapse.

Deposit

If a booking is made eight weeks or more before the holiday start date, a deposit of 25% of the full rent must be paid. Payment of this deposit confirms that you agree to these Terms and Conditions. The balance is payable not later than eight weeks before the start date. If your holiday begins less than eight weeks from the time of booking the full rent is payable immediately.

Security Bond

When paying the balance, we require a £50 security bond, which we will refund in full provided the cottage is found to be in good and clean order after departure. If damage occurs exceeding the £50 security bond to make good, compensation for the full amount will be required.

Cancellation

In the event of cancellation less than eight weeks before a holiday begins, the whole rent is payable unless we succeed in re-letting. With more than eight weeks notice, the deposit only would be forfeited.

Availability

In the unlikely event that the property is not available through events arising out of the control of the owner, it may be necessary to cancel the booking. The hirer will be advised of any such circumstances as early as possible and will be refunded all monies paid in full with the hirer having no further claim against the owner.

Arrival and Departure

All holidays start and finish on a Saturday (unless agreed by us for short breaks). Arrival time is after 4pm and departure before 10am.

Short Breaks

Short breaks may be arranged depending on availability. Please contact us to discuss.

Smoking

The property is strictly non-smoking.

Children

Children of all ages are welcome, although the house has not been equipped for very young children and parents must be aware of certain potential hazards including the Aga and stairs (please contact us if you want more safety information).

Pets

A maximum of two well behaved dogs are permitted (unless otherwise agreed by us), downstairs only in the dining room and kitchen.

Electricity, Heating, Logs & Linen

Electricity is included in the rent, also oil for the Aga. One bag of logs for the wood burner is provided. Bed linen, towels and tea towels are also provided.

Broadband etc

The cottage has a telephone and wi-fi but as with all rural areas such services can occasionally be interrupted. We cannot guarantee availability of such services and will not be responsible if they are unavailable. Guests are responsible for ensuring fair use of the broadband connection and must agree to use the internet responsibly, including (but not limited to) not downloading illegal or copyrighted material.

Your safety

There is a house book inside the cottage which includes important safety information – please take the time to read it.

Special needs

If you have special requests or needs, you are responsible for advising us at the time of booking. Although we will try, we cannot guarantee that any requests will be met. It is your responsibility to satisfy yourself that the property is completely suitable for your needs.

Liability

Ty Popty shall not be liable for any loss, damage, expense, accident, injury or inconvenience whether to person or property which the applicant or any other person may suffer or sustain arising out of or in respect of any letting.

Tenants' Obligations

The tenant agrees:

- to pay for any losses or damage to the property
- to take good care of the property and leave it in a clean and tidy condition at departure. Ty Popty reserve the right to make a charge for extra cleaning if the property is not left in a satisfactory condition
- to permit the owners and their agents reasonable access to the property
- not to part with possession of the property, or share it, except with members of the party listed on the booking form
- not to exceed the total number of people stipulated in the property description

Complaints

We try to take every care to prepare the property to a standard whereby our visitors will enjoy their holiday. If a problem or cause for complaint does arise, please let us know immediately. Every effort will then be made to assist you. It would be frustrating for all parties to hear after your holiday about a problem that could have been solved had we known at the time.

Payment of your initial booking deposit confirms that you accept these Terms and Conditions.

All correspondence to:

TyPopty@sky.com

Penny Taylor / Ruth Marshall - 5 Shrubbs Cottages, Cranmore Lane, West Horsley, Surrey KT24 6BX.